



You would like to volunteer for a charitable, not-for-profit organisation in Chiang Mai? We at Child's Dream Foundation are looking for a passionate

Volunteer IT Specialist

Together as a team, we at Child's Dream are here to empower people in the Mekong-Sub-Region. We do this by working in partnerships with communities to improve the health and education of their children, youth and adolescents.

Our IT Support and Network Manager needs your support, expertise and training to verify and optimize our current IT infrastructure set up and support daily IT tasks including networking, server management and various IT help desk tasks.

Your duties and responsibilities:

Coaching and Mentoring of our IT Manager

- verify our current IT infrastructure and safety
- consult and advice about IT set up to improve the efficiency of our IT infrastructure
- support and coach our IT Manager in server management, networking and other IT related tasks

Technical IT support

- provide technical support to our team and support troubleshooting IT problems together with our IT Manager

We are looking for an ambitious IT volunteer with:

- a strong interest in volunteering for an NGO without compensation,
- completed vocational college education, apprenticeship or university degree in IT related field
- minimum 5 years of working experience in the field of IT including server management in a mid-sized company or organisation
- specific IT knowledge in Windows Server 2012 and 2016; Microsoft NET framework; Firewall, email and LAN management and SQL Server Management Studio
- great interpersonal skills and verbal and written communication skills,
- great analytical skills and attention to detail,
- an open mind, a positive attitude and the desire to support others,
- and intermediate English language skills.

What we offer:

- a multicultural working environment with a team of more than 10 nationalities
- a working culture based on trust, constant exchange, lean hierarchy and constant learning and development
- the chance to gain a deep insight into the workings of an NGO
- hear our story from the two co-founders
- join a field trip with our project team if schedule permits

Other requirements:

- Please note that this is a volunteer position and neither compensation nor expenses for your trip to Chiang Mai and living cost are paid. Therefore, kindly only apply for this volunteer position if you are able to work for free.
- minimum required stay is three months
- your time commitment should not be less than 24 hours a week

We sparked your interest? Wonderful! Please download our volunteer application form from our homepage (<https://childsdream.org/engage/volunteer/>), and send the completed form together with the required documents to christin@childsdream.org.

The application deadline is **30 April 2021**.

Chiang Mai, 23rd March 2021